



RS10, S.L.

MANUAL INTEGRAL DE GESTIÓN

SISTEMA INTEGRAL DE GESTIÓN

SISTEMA INTEGRAT DE GESTIÓ ISO 9001 + ISO 14001 Edición: segunda

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QUALITY ASSURANCE AND ENVIRONMENTAL POLICY

We are an industrial laundry specialised in cleaning large volumes of clothing, acting as an external department for the customer.

Our beginnings as a textile manufacturer are a true advantage when designing systems to sanitise and fully care for clothes.

The quality assurance policy of RS10 entails meeting the requirements of our quality and environment management system, while constantly enhancing it.

The principles of our policy are:

- Satisfying our customers' expectations and meeting our stakeholders' expectations.
- Upholding a long-lasting relationship with customers, respecting our commitments and giving them quality service.
- Complying with legal requirements, industry requirements and other in-house requirements.
- Committing to environmental protection, the prevention of pollution and the saving of resources (water, energy) in order to optimise our production processes.
- Reducing the impact of our wastewater and minimising its pollutant load.
- Minimising the occupational health & safety risks for our workers.
- Fostering staff engagement and encouraging communication to solve problems that may appear on a day-to-day basis.

As proof of all this, we have approved this policy and undertake to provide all the means and resources required for its compliance.

LA DIRECCIÓN